

Hanamaki Life Guide

About this Guide

This guidebook outlines various municipal services and information related to daily life. It also includes guidance for medical emergencies, disasters, and other urgent situations, as well as information on medical institutions and city facilities. Some information may be subject to change. For the latest details, please contact the relevant office by phone.

Hanamaki Life Guide
2025 Edition
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TEL 0198-24-2111
Address: 9-30 Kajomachi, Hanamaki

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City Municipal Information
Homepage: <https://www.city.hanamaki.iwate.jp>
Community FM Radio: FM One **78.7MHz**



City Homepage

Emergencies (Crimes, Accidents, Fires, and Medical)

Police Services (Emergency Dispatch for Crimes and Accidents)

TEL (no area code required): **110**

For non-emergency police consultations: Dial #9110 (no area code required; toll applies) or 019-654-9110.

Emergency FAX service is available for those who have difficulty hearing or speaking.
FAX: 019-623-0110

Fire Services (Fires, Rescue, Ambulance)

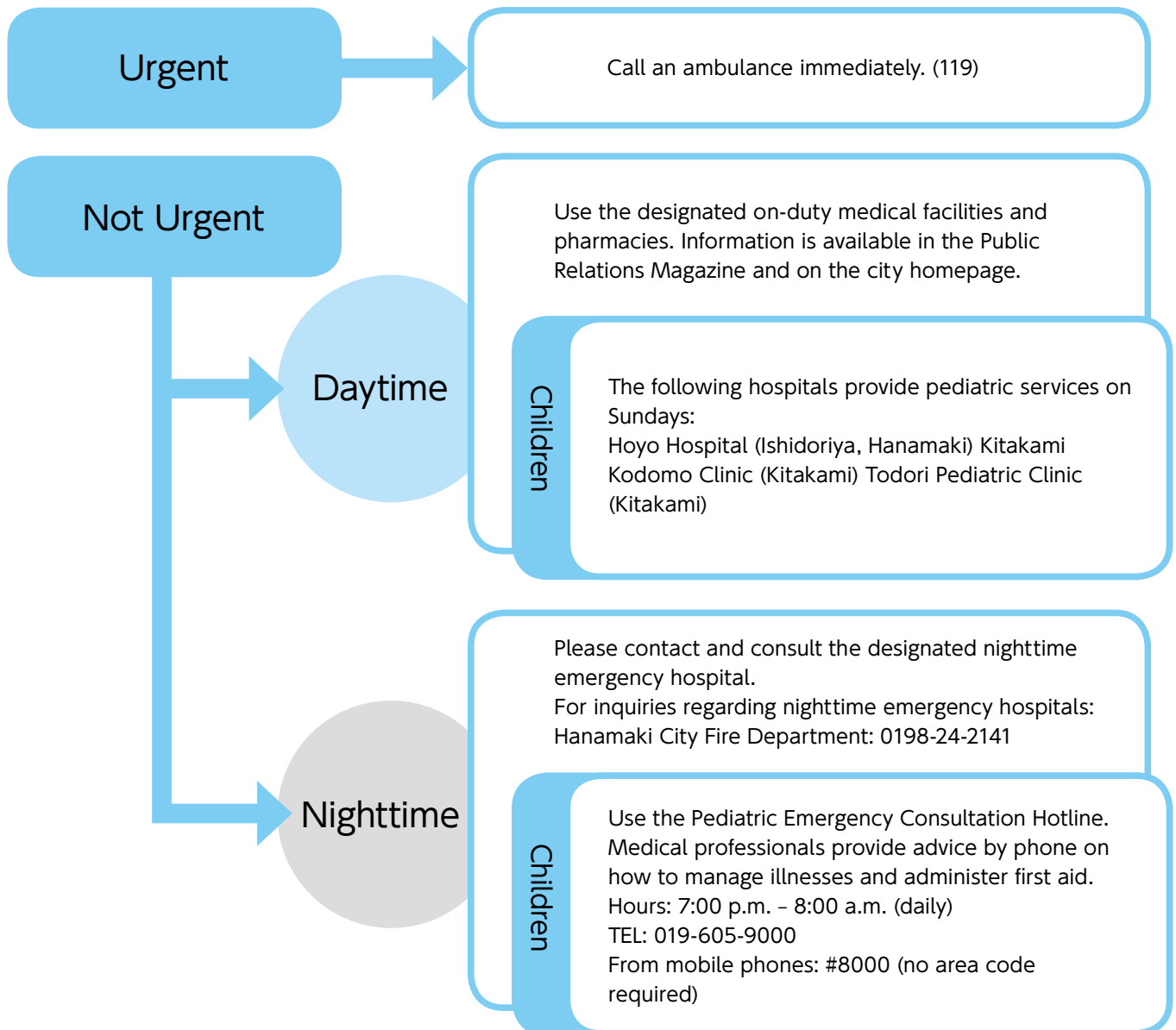
TEL (no area code required): **119**

Please remain calm and clearly state your address, nearby landmarks, and the nature of the emergency. In the case of a fire, loudly alert people nearby. Emergencies may also be reported by fax.



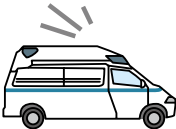
Emergency FAX: 119

Disaster Information: 050-1807-4419





If You Become Sick on a Weekend, Holiday, or at Night



When You Call an Ambulance...

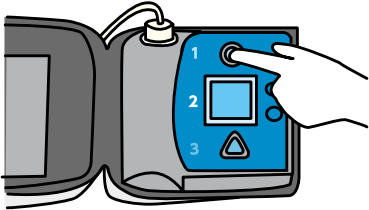
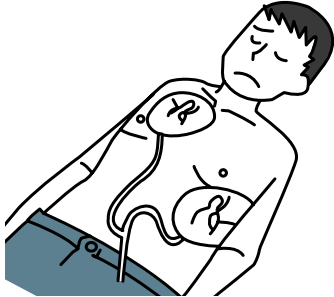
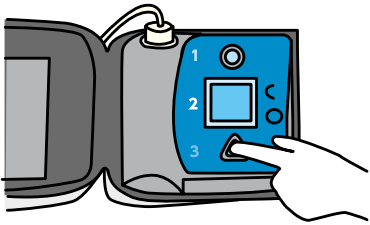
<p>① Stay Calm</p> <p>The dispatch center staff will ask detailed questions. Preparations begin as soon as your call is received, so please respond calmly and clearly.</p> 	<p>② Before the Ambulance Arrives</p> <p>Prepare your health insurance card, medication record book, or prescribed medicines. The medication record book is essential for emergency personnel and hospital treatment. Additionally, prepare footwear for returning home from the hospital.</p>	<p>③ After the Ambulance Arrives</p> <p>Emergency personnel will check for consciousness and injuries. The patient will be transported to the most appropriate hospital. In some cases, departure may be delayed while confirming hospital availability.</p> 	<p>④ During Transportation</p> <p>Depending on the patient's condition, the ambulance may travel at a slower speed to avoid unnecessary stimulation. In some cases, it may stop to administer specialized medical treatment under a doctor's instruction.</p> 
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CPR (Cardiopulmonary Resuscitation) Procedure

<p>① Check for responsiveness and call for help</p> <p>Tap the person lightly on the shoulder and call out near their ear. If there is no response such as opening their eyes, speaking, or moving their arms or legs, assume they are unresponsive. Ask someone nearby to call 119 and bring an AED.</p> 	<p>② Check for breathing</p> <p>Lay the person on their back and check for breathing by watching their chest and abdomen for up to 10 seconds.</p> 	<p>③ Chest compressions</p> <p>If there is no breathing, place the heel of one hand in the center of the chest and the other hand on top. Compress the chest approximately 5 cm deep. Keep your arms straight and perform compressions at a rate of 100-120 per minute. Allow the chest to fully rebound after each compression.</p> 	<p>④ Rescue breathing</p> <p>Due to the risk of infection, rescue breathing is not recommended. However, for children, those who are properly trained and willing may perform rescue breathing.</p> 
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Using an AED (Automated External Defibrillator)

*Follow the voice instructions provided by the device.

<p>① Turn on the power</p> <p>Some models activate when the lid is opened.</p> 	<p>② Attach the electrode pads</p> 	<p>③ Press the shock button</p> 
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City Hall Services

Operating Time

◆Weekdays - 9:00 a.m. - 4:30 p.m.

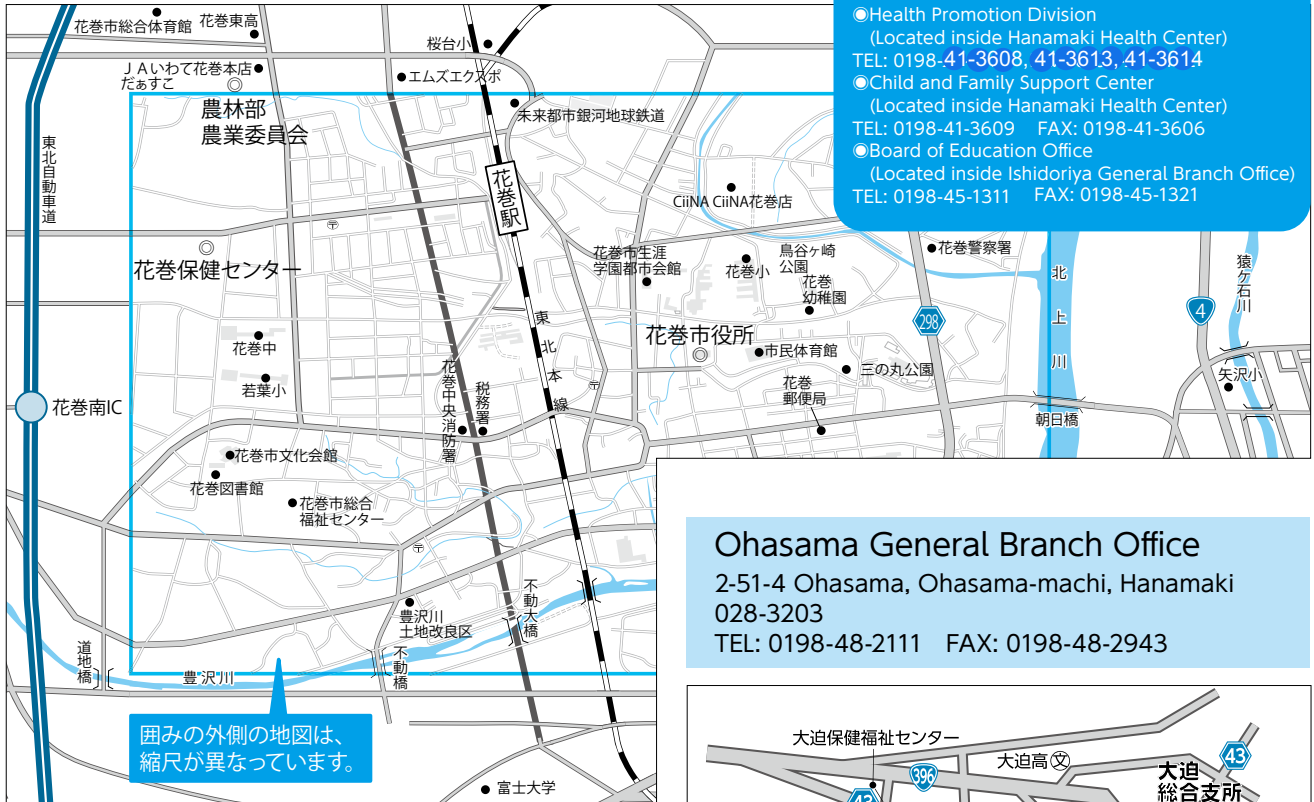
Every Thursday, service counters at the Main Office (issuance of various certificates and personal seal registration, etc.) are open until 6:30 p.m.

*Please note that procedures such as address changes are not available during these extended hours. If you have any questions, please contact the responsible division in advance.

Hanamaki City Hall - Main Office

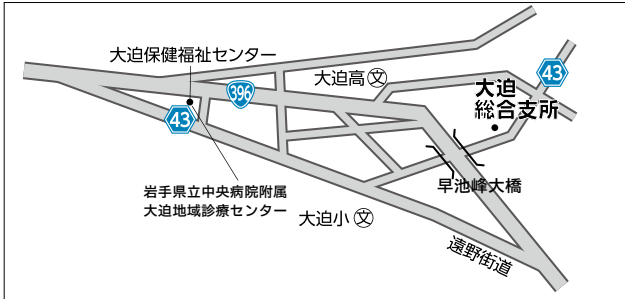
9-30 Kajomachi, Hanamaki 025-8601
TEL: 0198-24-2111 FAX: 0198-24-0259

- Department of Agriculture and Forestry
(Located inside JA Hanamaki Main Office
Agricultural Center)
TEL: 0198-23-1400 FAX: 0198-23-1403
- Agricultural Committee
(Located inside Hanamaki Regional Agricultural
Management Center)
TEL: 0198-24-7911 FAX: 0198-22-6972
- Health Promotion Division
(Located inside Hanamaki Health Center)
TEL: 0198-41-3608, 41-3613, 41-3614
- Child and Family Support Center
(Located inside Hanamaki Health Center)
TEL: 0198-41-3609 FAX: 0198-41-3606
- Board of Education
(Located inside Ishidoriya General Branch Office)
TEL: 0198-45-1311 FAX: 0198-45-1321



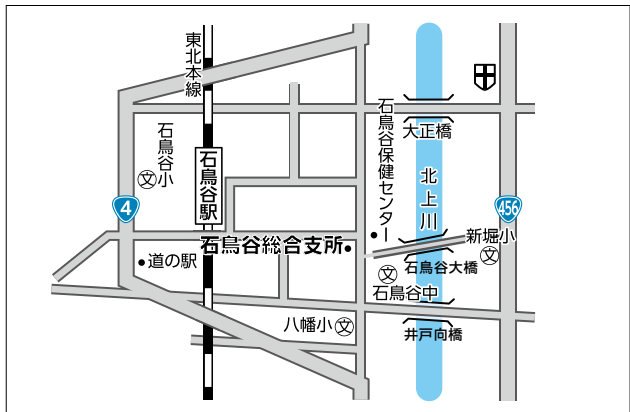
Ohasama General Branch Office

2-51-4 Ohasama, Ohasama-machi, Hanamaki
028-3203
TEL: 0198-48-2111 FAX: 0198-48-2943



Ishidoriya General Branch Office

4-161 Hachiman, Ishidoriya-cho, Hanamaki
028-3163
TEL: 0198-45-2111 FAX: 0198-45-3733



Towa General Branch Office

8-60 Tsuchizawa, Towa-cho, Hanamaki
028-0192
TEL: 0198-42-2111 FAX: 0198-42-3605



Designated Emergency Evacuation Sites

▶ City Hall, Main Office – Disaster Prevention and Crisis Management Division

Area	Designated Emergency Evacuation Sites
Matsuzonocho 1 Ku~5 Ku, Shinden	Matsuzono Community Center
Hoshigaoka 1 Chome, Asazawa, Yokkamachi 1 Chome 1 Ku~2 Ku, Yokkamachi 2 Chome~3 Chome, Atagocho, Sakuradai, Sakamotocho, Kobunato	(Except during floods) Hanakita Community Center (During floods) Sakuradai Elementary School Hanamaki Elementary School
Nishi Odori, Zaimokucho, Kitamanchome, Minamimanchome, Wakabacho, Ishigamicho, Fujisawacho, Sakuragicho, Arata, Kumano, Furudate, Nakaneke	Hanamaki City Culture Hall (🐾)
Hitoichi, Minamikawaharamachi, Kajimachi, Odori 1 Chome & 2 Chome, Suehirocho, Futabacho, Kamicho, Toyosawacho, Azumacho, Omachi, Nakamachi, Otayacho, Kajomachi 1 Ku & 2 Ku, Fupparicho	Manabi Gakuen (Lifelong Learning Center) (🐾)
Satokawaguchimachi, Jonai	(Except during floods) Manabi Gakuen (🐾) (During floods) Hanamaki Elementary School
Suwa, Sakuramachi 1 Chome~4 Chome, Nanjo, Junichome, Narita, Yamanokami, Oyachi	Kanan Community Center
Namari, Kutashizawa, Osawa, Shidotaira, Negishi, Shinmei, Hashimoto, Nishihareyama, Kaminekamiku, Ipponsugi, Sainokami, Kamienhiza, Hachiman, Futatsuzeki, Nakamura, Shimoenhiza, Nabekura 1 Ku~2 Ku	Yuguchi Community Center
Minaminakaneko	Ota Community Center Yuguchi Community Center
Nukazuka, Kita Yuguchi no 1 & 2, Ohata, Nimaibashi, Shimoyumoto, Kamiyumotodai 1 & 2, Kanaya, Okamizawa, Kunuginome, Kosegawa, Hanamaki Onsen, Dai Onsen, Utsuno	Yumoto Community Center
Nimaibashi Ekimae	Yumoto Community Center Miyanome Community Center
Yasawa, Koda, Takamatsu Dai 1~Dai 3, Takaki Dai 1~Dai 3, Takaki, Takagikoji, Higashi Junichome	Yasawa Community Center
Nishimiyanome Dai 1~Dai 4, Higashimiyanome, Motodate, Kuzu Dai 1 & Dai 2, Tachikara, Kami Nitana, Shimo Nitana	Miyanome Community Center
Yamaseki, Kamiota, Shibahayashi, Orinuma, Ubashuku, Izumihata, Kiyozumachi, Chuo, Sakasugi, Shimosakai, Omori	Ota Community Center
Shiritairagawa, Yokoshida, Tochinai, Minami Sasama, Naka Sasama, Kita Sasama, Todoroki	Sasama Community Center (During floods, in addition to the above) Sasama Daiichi Elementary School Former Sasama Daini Elementary School

Hanamaki Area

Area	Designated Emergency Evacuation Sites
Osahasama Kamimachi, Ohasama Asahimachi, Ohasama Nakamachi, Ohasama Kawaramachi Dai 1 & Dai 2, Ohasama Shimomachi, Ohasama Budozawa, Ohasama Uenodai	Ohasama Community Center
Uchikawame Dai 1 & Dai 2, Uchikawame Chuo, Uchikawame Orikabe, Uchikawame Omata, Uchikawame Komata	(During earthquakes) Uchikawame Community Center (Except during earthquakes) Ohasama Labor Safety and Health Promotion Facility
Sotokawame Dai 1~Dai 4	(Except during landslides) Sotokawame Community Center (During landslides) Shimonakai Community Hall
Kamegamori Dai 1~Dai 4	Kamegamori Community Center (🐾)
Ishidoriya Dai 1~Dai 6 & Dai 15~Dai 19	(Except during floods) Kochi Community Center (🐾) (During floods) Ishidoriya Elementary School Ishidoriya Lifelong Learning Center (🐾)
Ishidoriya Dai 7~Dai 9	Osegawa Community Center
Ishidoriya Dai 10~Dai 14	Yokaichi Community Center
Hachiman Dai 1~Dai 6	(Except during floods) Hachiman Community Center (During floods) Hachiman Elementary School
Hachiman Dai 7	Miyanome Community Center
Yaehata Dai 1~Dai 12	(Except during floods) Yaehata Community Center (During floods) Hanamaki Agricultural High School Ainou Farm Ishidoriya Baseball Field Parking Lot(*1)
Nilbori Dai 1~Dai 8	(Except during floods) Nilbori Community Center (During floods) Ishidoriya Eastern Land Improvement District Tozukamori Forest Park Parking Lot(*1) Morioka Minami Golf Club(*2)
Oyamada Dai 1~Dai 4	Karuzawa Community Hall
Tsuchizawa Dai 1~Dai 6, Dai 9	Tsuchizawa Community Center (🐾)
Tsuchizawa Dai 7 & Dai 8, Nakanai Dai 1 & Dai 2	Narushima Community Center (🐾)
Nakanai Dai 3~Dai 5	Ukita Community Center
Taninai Dai 1~Dai 4	Taninai Community Center
Tase Dai 1~Dai 3	Tase Community Center

Ishidoriya Area

Towa Area

- *1 These evacuation sites allow sheltering in vehicles. No staff are present and no supplies are provided
- *2 Opened only if the Ishidoriya Eastern Land Improvement District cannot accommodate evacuees due to large-scale flooding

🐾 Facilities where owners may evacuate together with their pets

*For more details, please refer to the city homepage.



▲ City Homepage

Hazard Maps

Hazard maps indicate projected flood risk areas, landslide warning zones, and other risk areas. You can use them to check potential hazards in your residential area or frequently visited locations. Hazard maps are available on the city homepage and are also distributed at the Disaster Prevention and Crisis Management Division and the Regional Promotion Divisions of each General Branch Office.

- ▶ City Hall, Main Office – Disaster Prevention and Crisis Management Division
- ▶ General Branch Offices – Regional Promotion Division

Disaster Prevention Radio

In the event of a disaster, disaster-related information will be broadcast on the community FM station “FM One.” The “Hanamaki City Disaster Prevention Radio” automatically activates and broadcasts at maximum volume during emergency announcements, such as evacuation information. The radio activates even if the power is turned off (it does not automatically activate for Earthquake Early Warnings).

Residents living in landslide hazard areas (*) may borrow the radio free of charge. Residents outside those areas may purchase one for a fee. Please contact the relevant office for details.

*Landslide (Special) Warning Areas and areas at risk of landslides.

- ▶ City Hall, Main Office – Disaster Prevention and Crisis Management Division
- ▶ General Branch Offices – Regional Promotion Division

Registrations and Notifications

Changes to Family Registry or Address

- ▶ City Hall, Main Office – Citizen Registration Division
- ▶ General Branch Offices – Citizen Services Division

If there are changes to your family registry or address, you must submit a notification. Please bring identification such as a driver's license or passport (if applying through a proxy, the proxy's identification is required). For procedures related to your notification of change, please contact the responsible department.

Examples of responsible departments:

- National Health Insurance matters: National Health Insurance and Medical Care Division
- Medical expense subsidies: National Health Insurance and Medical Care Division
- Childcare Allowance: Child Affairs Division
- Long-Term Care Insurance: Elderly Welfare Division

Type of Registration or Notification	Notification Period	Notifier	Required Items and Necessary Documents
When a baby is born (Registration of Birth)	Must be submitted within 14 days of birth, including the date of birth.	Father or Mother	<ul style="list-style-type: none"> ① Birth registration form (including birth certificate) ② Personal seal (hanko) (may be required for related procedures) ③ Maternal and Child Health Handbook <p>The registration must be submitted at the municipal office of the notifier's address (including current residence), registered domicile, or the child's place of birth.</p> <p>The child's name must be written correctly using common-use kanji, kanji designated for use in names, hiragana, or katakana.</p>
When there is a death (Registration of a Death)	Must be submitted within 7 days from the date the death became known.	Relatives, cohabiting persons, property owner, landowner, or property manager	<ul style="list-style-type: none"> ① Death registration form (including death certificate) ② Personal seal (hanko) of notifier (required for cremation permit application) ③ Either National Health Insurance card, eligibility confirmation document, or eligibility notice, Medical Care System for the Elderly Insurance Card or qualification confirmation document (if applicable), and Long-Term Care Insurance card or qualification confirmation document (if applicable) ④ Crematorium usage fee (if using Shimizu Saen crematorium or a city crematorium) <p>The registration must be submitted at the municipal office of the deceased's registered domicile, the notifier's address, or the place of death. Please reserve the crematorium before submitting the notification.</p> <ul style="list-style-type: none"> ● Shimizu Saen: 0197-66-2725 ● For other city crematorium reservations, contact the relevant General Branch Office.
When getting married (Marriage Registration)	The marriage becomes legally effective on the date the notification is accepted.	The prospective husband and wife	<ul style="list-style-type: none"> ① Marriage registration form ② Personal seal (hanko) (may be required for related procedures) ③ National Health Insurance card, eligibility confirmation document, or eligibility notice (if applicable) ④ My Number Card for the person whose surname will change (if applicable) <p>The registration must be submitted at the municipal office of either party's registered domicile or address. The form must include signatures from two adult witnesses. Please consider having your documents checked at the responsible department before submitting.</p>
When moving out of Hanamaki (Notification of Moving Out)	Submitted before moving	The individual who is moving or a member of the same household	<ul style="list-style-type: none"> ① My Number Card ② Basic Resident Registration Card ③ National Health Insurance card or related documents, eligibility confirmation document, or eligibility notice, or Medical Care System for the Elderly Insurance Card or qualification notice ④ Medical expense recipient certificate ⑤ Long-Term Care Insurance card <p>*Only to those applicable</p>
When there is a change of address within the city (Change of Address Notification)	Must be submitted within 14 days after moving	The individual who has moved or a member of the same household at the new address	
When moving into Hanamaki (Notification of Moving In)	Must be submitted within 14 days after moving	The individual who moved or a member of the same household at the new address	<ul style="list-style-type: none"> ① My Number Card (if applicable) ② Basic Resident Registration Card (if applicable) ③ Certificate of Moving Out (not required if using the My Number special moving-in notification procedure)
When there is a change in the head of household or households merge or split (Notification of Change of Household)	Must be submitted within 14 days of the change	The party concerned or a person who will belong to the new household	National Health Insurance card, eligibility confirmation document, or eligibility notice (if applicable)

Personal seal Registration

- ▶ City Hall, Main Office – Citizen Registration Division
- ▶ General Branch Offices – Citizen Services Division

Registered residents aged 15 or older may register a personal seal. Upon registration, a Personal Seal Registration Card is issued, which allows you to obtain a Personal Seal Registration Certificate.

■Required items:

- ① The personal seal (hanko) to be registered
- ② Personal identification (should have a photo such as driver's license, passport, etc.)
*If you do not have photo identification, or if applying through a proxy, same-day registration is not possible.

■Fees:

Personal Seal Registration Card issuance: ¥300
Personal Seal Registration Certificate (per copy): ¥300

My Number Card (Individual Number Card)

- ▶ City Hall, Main Office – Citizen Registration Division
- ▶ General Branch Offices – Citizen Services Division

The following procedures related to the My Number Card (Individual Number Card) are available. Appointments are required.

- ▶ Application for issuance and card pickup
 - ▶ Issuance or renewal of digital certificates
 - ▶ Changing or resetting PIN numbers
 - ▶ Changes to information printed on the card
- With a My Number Card, you can use the following services:
- ▶ Special moving-out and moving-in notification procedures
 - ▶ e-Tax (National Tax Electronic Filing and Payment System), if equipped with a digital signature certificate
 - ▶ Obtaining various certificates at convenience stores, if equipped with a user identification certificate

Basic Resident Registration Card

- ▶ City Hall, Main Office – Citizen Registration Division
- ▶ General Branch Offices – Citizen Services Division

Issuance and renewal of the Basic Resident Registration Card ended in December 2015. The card is valid for 10 years. Existing cards with a photo may continue to be used as identification until their expiration date.

Passport Application and Issuance (for Japanese Passports)

- ▶ City Hall, Main Office – Citizen Registration Division
- ▶ General Branch Offices – Citizen Services Division

Japanese nationals who are registered as residents in Hanamaki or whose primary residence is in Hanamaki may apply for and receive passports at City Hall, in addition to the Prefectural Passport Center.

■Application and Issuance Hours:

Monday-Friday (excluding holidays and year-end/New Year holidays) 9:00 a.m. – 5:00 p.m.
(Applications accepted until 4:30 p.m.)

■Processing Time (excluding weekends, holidays and year-end/New Year holidays):

Main Office: 8 days from application
Branch Office: 10 days from application

■Fees:

10-year passport: Revenue stamp: ¥14,000
Prefectural revenue stamp: ¥2,300
5-year passport: Revenue stamp: ¥9,000
Prefectural revenue stamp: ¥2,300

Please contact the office for details regarding required documents.

Hanamaki Partnership System & Family-ship System

- ▶ City Hall, Main Office – Community Development Division

The Partnership System recognizes a relationship between two individuals who declare that they are life partners and promise to mutually support and cooperate with each other in economic, daily living, and emotional aspects of life.

In Hanamaki City, this system applies not only to couples belonging to sexual minorities but also to couples in de facto (common-law) marriages.

The Family-ship System recognizes children and parents of those who declare a partnership as family members who cooperate and support one another.

For details regarding eligibility requirements and services provided by the city, please refer to the city homepage or contact the Community Development Division at the Main Office.



▲City Homepage

Certificates & Documentation

City Tax Certificates

- ▶ City Hall, Main Office – Municipal Tax Division / Property Tax Division / Tax Collection Division
- ▶ General Branch Offices – Citizen Services Division

If you require taxation certificates, tax payment certificates, fixed asset valuation certificates, or similar documents, please apply in person and bring personal identification (driver's license, My Number Card, etc.).

If applying using a proxy, a letter of authorization is required.

Types of Certificates	Fees	Required Documents
Municipal and Prefectural Resident Tax Taxation (Income) Certificate Business Establishment Certificate	¥300 (per person, per fiscal year)	Identification of the person applying If someone other than the applicant applies, a letter of authorization is required.
Fixed Asset Tax Asset Certificate Property Valuation Certificate Certificate of Public Dues Consolidated Property Register	¥300 (per property owner, per fiscal year)	Identification of the person applying If someone other than the property owner applies, a letter of authorization is required.
Residential Property Certificate	¥1,300	
Tax Matters Tax Payment Certificate	¥300 (per person, per fiscal year, per tax category)	Identification of the person applying If someone other than the applicant applies, a letter of authorization is required.

- The above certificates may also be requested by mail. Please write the required information on a sheet of paper and enclose a postal money order for the applicable fee, a self-addressed stamped envelope with the requester's name and address written on it, and a copy of the applicant's identification, and submit your request.

Types of Taxes

- ▶ City Hall, Main Office – Municipal Tax Division / Property Tax Division / Tax Collection Division
- ▶ General Branch Offices – Citizen Services Division

Types of Taxes	Taxpayer	Notes
Individual Municipal Resident Tax	<ul style="list-style-type: none"> • Individuals who reside in Hanamaki as of January 1 and had income during the previous year • Individuals who own offices, business establishments, or houses in the city as of January 1 but do not reside in the city 	<p>The amount owed in taxes is calculated based on the previous year's income. Please submit your tax return by March 15 each year.</p> <p>However, if you have only salary income and have completed a year-end tax adjustment, or if you have filed a final income tax return, you are not required to file a declaration.</p>
Corporate Municipal Tax	<ul style="list-style-type: none"> • Corporations and other entities with offices or business establishments in the city 	Please file your tax return and pay the tax within two months after the end of the fiscal year.
Fixed Asset Tax	<ul style="list-style-type: none"> • Individuals who own land, buildings, or depreciable business assets within the city as of January 1 	In principle, from April 1 to April 30, property owners may inspect the Land and Building Price Register free of charge. Owners of depreciable business assets must file a declaration by January 31 each year.
Light Vehicle Tax	Individuals who own mopeds, light vehicles, small motorcycles, or small special vehicles as of April 1	There is a tax exemption system for light vehicles owned and driven by persons with physical or mental disabilities, available through application.
National Health Insurance Tax	Head of a household residing in the city that has members enrolled in National Health Insurance	If there are changes such as enrollment or withdrawal, please be sure to submit a notification.

Transportation

Reservation-Based Shared Transportation and Buses

▶ City Hall, Main Office – Urban Policy Division

This is a shared transportation service that operates by advance reservation between “near your home (or a designated bus stop)” and “designated boarding and drop-off locations (such as public facilities, hospitals, and supermarkets).”

User registration is required to use the service.

Registration application forms are available at the City Hall service counter (Urban Policy Division, 3rd floor of the new building) and at the Construction Section of each General Branch Office, and are also posted on the city homepage. Applications are accepted online, by mail, fax, email, or in person.

Reservations must be made by telephone through the Reservation Center or online. For details regarding reservations, please refer to the city homepage.



▲City Homepage

Hanamaki City elderly welfare taxi subsidy vouchers may be used for this service.

▶ Hanamaki East and West Area Reservation-Based Shared Transportation

○ Eligible users:

Residents of Yazawa, Miyanome, Yuguchi, Yumoto, and parts of the Matsuzono and Hananishi areas, and their family members.

*Some areas are excluded. Please check the city homepage or contact the Public Transportation Section of the Urban Policy Division for details.

○ Service route:

Public road near residence ⇔ Designated boarding/drop-off location

○ Operating schedule:

Twice per week (Tuesday and Thursday)

Outbound (Departing from public roads near residence):

	Departure Time
1st	8:00 a.m.
2nd	10:00 a.m.
3rd	1:00 p.m.

Return (Departing from city center):

	Departure Time
1st	12:00 p.m.
2nd	3:30 p.m.

○ Fare: ¥400 per ride

(¥150 for elementary school students or individuals holding a Physical Disability Certificate, Rehabilitation Certificate, or Mental Disability Health and Welfare Certificate)

■ Reservation Centers:

East Area: 0198-41-6116

West Area: 0198-41-8686

▶ Southwestern Area Reservation-Based Shared Bus

○ Eligible users:

Residents of the Ota and Sasama districts, Minaminakaneko and Suwa administrative districts, and their family members.

○ Service route:

○ Ota, Sasama, and Minaminakaneko residents: Public road near residence ⇔ Designated boarding/drop-off location

○ Suwa administrative district residents: Three designated bus stops within the district (Fudo, Suwa Housing Complex, Nishisaka) ⇔ Designated boarding/drop-off location

○ Operating schedule:

Twice per week, alternating combinations of (Monday & Thursday) and (Tuesday & Friday).

Example: Ota and Minaminakaneko: Monday & Thursday
Sasama and Suwa: Tuesday & Friday
The following week, the days are reversed.

Outbound (Departing from Ota and Sasama areas):

	Departure Time
1st	8:00 a.m.
2nd	10:30 a.m.
3rd	1:30 p.m.

Return (Departing from city center):

	Departure Time
1st	12:00 p.m.
2nd	3:30 p.m.

○ Fare: ¥400 per ride

(¥150 for elementary school students or individuals holding a Physical Disability Certificate, Rehabilitation Certificate, or Mental Disability Health and Welfare Certificate)

■ Reservation Center:

Southwest Area: 0198-29-4100

▶ Ohasama / Ishidoriya / Towa Area Reservation-Based Shared Bus

○ Eligible users:

Residents of the Ohasama, Ishidoriya, and Towa areas, and their family members.

○ Service route:

Public road near residence ⇔ Designated boarding/drop-off location

○ Operating schedule:

Five days per week (Monday–Friday)

Outbound (Departing from public roads near residence):

	Departure Time
1st	8:20 a.m.
2nd	9:20 a.m.
3rd	10:30 a.m.
4th	11:45 a.m.
5th	2:00 p.m.
6th	3:00 p.m.

Return (Departing from city center):

	Departure Time
1st	10:00 a.m.
2nd	11:15 a.m.
3rd	1:15 p.m.
4th	2:30 p.m.
5th	3:30 p.m.
6th	4:15 p.m.

○ Fare: ¥600 per ride

(¥300 for elementary school students or individuals holding a Physical Disability Certificate, Rehabilitation Certificate, or Mental Disability Health and Welfare Certificate)

■ Reservation Centers:

Ohasama area: 0198-21-3777

Ishidoriya area: 0198-22-0900

Towa area: 0198-23-0300

City Loop Bus (Hoshi Meguri-Go, Fukuro-Go)

▶ City Hall, Main Office – Urban Policy Division

■ Two buses circulate through the city center: “Hoshi Meguri-Go” (counterclockwise) and “Fukurou-Go” (clockwise)
▶ Operates daily, with 18 trips per day (9 clockwise, 9 counterclockwise).

○ Fare: ¥100 per ride

(¥50 for elementary school students and individuals holding a Physical Disability Certificate, Rehabilitation Certificate, or Mental Disability Health and Welfare Certificate). Fare can be paid with cash, PayPay, or transportation IC cards.

■ Inquiries:

▶ Fukuro-Go: Iwate Prefecture Transportation Co., Ltd., Hanamaki Office (0198-23-1020)

▶ Hoshi Meguri-Go: Towa General Service Public Corporation (0198-42-2090)

Community Bus “Tsuchizawa Line”

▶ City Hall, Main Office – Urban Policy Division

■ Route Information:

This is a direct bus connecting the Towa area and Hanamaki area. It operates from Roadside Station Towa, via Shin-Hanamaki Station, the Kenji Miyazawa Memorial Museum, and Hanamaki Station, to in front of Ciina Ciina Hanamaki.

▶ Monday–Friday: 6 round trips per day ▶ Weekends and holidays: 4 round trips per day

○ Fare: ¥170–¥690 based on distance

(Half fare for elementary school students and individuals holding a Physical Disability Certificate, Rehabilitation Certificate, or Mental Disability Health and Welfare Certificate). Fare can be paid with cash or transportation IC cards.

■ Inquiries:

Towa General Service Public Corporation (0198-42-2090)

Community Bus “Ohasama–Hanamaki Line”

▶ City Hall, Main Office – Urban Policy Division

■ Route Information:

This is a direct bus connecting the Ohasama area and Hanamaki area.

It operates from in front of Ohasama Junior High School, via Ohasama Regional Medical Center, Shin-Hanamaki Station, and Iwate Hanamaki Airport, to Hanamaki Station.

▶ Monday–Friday: 4 round trips per day ▶ Weekends and holidays: 2 round trips per day

■ Fare: ¥170–¥500 based on distance

(Half fare for elementary school students and individuals holding a Physical Disability Certificate, Rehabilitation Certificate, or Mental Disability Health and Welfare Certificate). Fare can be paid with cash or transportation IC cards.

■ Inquiries:

Towa General Service Public Corporation (0198-42-2090)

Ohasama – Iwate Medical University Hospital – Morioka Red Cross Hospital Shuttle Bus

▶ City Hall, Main Office – Urban Policy Division

This bus operates from the Ohasama area to Morioka Station via Iwate Medical University Hospital and Morioka Red Cross Hospital.

*Advance reservations are not required.

■ Operating Schedule: Monday–Friday, and the 1st and 4th Saturdays of the month

*No service on public holidays and from December 30 to January 3.

*Outbound trips allow drop-off only after Ohasama Bus Terminal. Return trips allow boarding only before Ohasama Bus Terminal.

■ Fare: ¥900–¥1,200 based on distance

(Half fare for elementary school students and individuals holding a Physical Disability Certificate, Rehabilitation Certificate, or Mental Disability Health and Welfare Certificate).

■ Inquiries:

Towa General Service Public Corporation (0198-42-2090)

Iwate Medical University Hospital Shuttle Bus

▶ City Hall, Main Office – Urban Policy Division

This bus connects Hanamaki Station and Ishidoriya Station with Iwate Medical University Hospital.

*Advance reservations are not required.

■ Operating Schedule:

Monday–Friday, and the 1st and 4th Saturdays of the month

*No service on public holidays and from December 30 to January 3.

■ Fare: ¥600–¥800 based on distance

(Half fare for elementary school students and individuals holding a Physical Disability Certificate, Rehabilitation Certificate, or Mental Disability Health and Welfare Certificate).

■ Inquiries:

Towa General Service Public Corporation (0198-42-2090)

Other Route Buses

▶ City Hall, Main Office – Urban Policy Division

■ Inquiries:

Iwate Prefecture Transportation Co., Ltd., Hanamaki Office (0198-23-1020)

*For detailed bus schedules and route maps, please refer to the city homepage.

● Bus Location System “Bus Forecast”

This is a system that allows you to check the current location of route buses and their estimated arrival times at each stop using a smartphone or similar device.



▲ City Homepage



▲ Bus Forecast

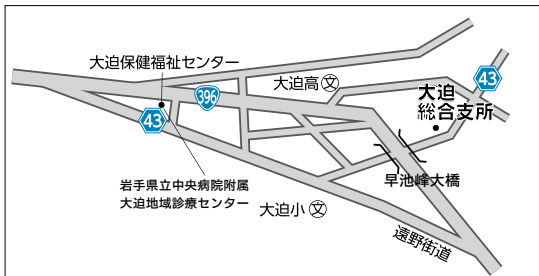
Health

Health Related Service Counters

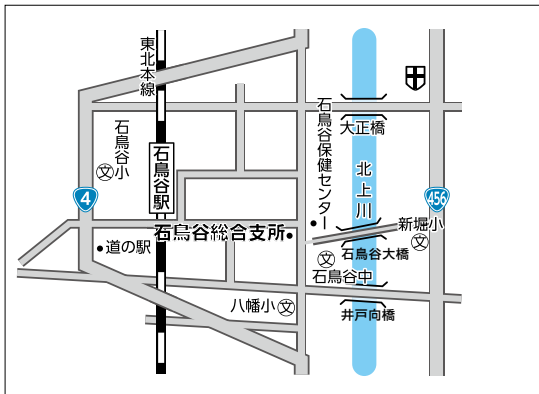
For consultations and procedures related to health, please contact the Health Promotion Division (Hanamaki Health Center) or the Health Promotion counter at your local General Branch Office. Services are available at offices outside your residential area as well.



Hanamaki Health Center
970-5 Minamimancho



Ohasama General Branch Office Health Promotion Service Counter
TEL: 0198-41-3128



Ishidoriya General Branch Office Health Promotion Service Counter
TEL: 0198-41-3448



Towa General Branch Office Health Promotion Service Counter
TEL: 0198-41-6518

Health Consultations

▶ Health Promotion Division

Provides health-related consultations.

Health and Cancer Screenings

▶ Health Promotion Division

Specific health checkups aimed at preventing lifestyle-related diseases (for National Health Insurance members aged 40 and older), tuberculosis health examinations, and various cancer screenings are conducted. For details regarding schedules and applications, please contact the Health Promotion Division (Hanamaki Health Center) or the nearest Health Promotion Service Counter.

Health Seminars

▶ Health Promotion Division

Various health seminars are held to promote healthy lifestyles. Schedules and details are announced in the Public Relations Magazine "Koho HANAMAKI" and on the city homepage.

Vaccinations for Adults

▶ Health Promotion Division

To prevent infectious diseases that may become severe if contracted, subsidies are provided for vaccination costs. For details, please contact the relevant office.

■ Eligible Vaccinations

- ▶ Influenza
- ▶ COVID-19
- ▶ Pneumococcal Infection
- ▶ Shingles

Weekend and Holiday Clinics

▶ Health Promotion Division

Medical services on Sundays and holidays are provided on a rotating basis. The on-duty medical clinics, dental clinics, pharmacies, and osteopathic clinics are announced in the Public Relations Magazine "Koho HANAMAKI", on the city homepage, and through FM One.

National Health Insurance (Kokuho)

- ▶ City Hall, Main Office – National Health Insurance and Medical Care Division
- ▶ General Branch Offices – Citizen Services Division

Everyone must enroll in the National Health Insurance except those who are covered by workplace health insurance, Seamen's Insurance, mutual aid associations for government employees, and their dependents, as well as recipients of public assistance and those enrolled in the Medical Care System for the Elderly. Notifications for enrollment, withdrawal, changes, or other matters (such as loss of the insurance card) must be submitted within 14 days from the date the change occurred.

When submitting a notification, you will need your insurance card, eligibility confirmation document, Certificate of Health Insurance Qualification Acquisition or Loss, or other relevant documents.

Medical Expense Subsidy Program

- ▶ City Hall, Main Office – National Health Insurance and Medical Care Division
- ▶ General Branch Offices – Citizen Services Division

There is a Medical Expense Subsidy Program for children, pregnant and postpartum women, persons with severe physical or mental disabilities, single-parent households, and widows. An application is required, and eligibility is subject to income limits and other conditions.

*For children and pregnant or postpartum women, there are no income limits.

Medical Expense Loan Program

- ▶ City Hall, Main Office – National Health Insurance and Medical Care Division
- ▶ General Branch Offices – Citizen Services Division

An interest-free Medical Expense Loan Program is available for individuals eligible for the Medical Expense Subsidy Program. Under this program, the city provides loans to persons who have difficulty paying medical expenses when the co-payment at a single medical institution exceeds ¥10,000 per month.

Comprehensive Medical Checkup (“ningen doc”) and Brain Checkup (“no doc”) Incentive Subsidy

- ▶ City Hall, Main Office – National Health Insurance and Medical Care Division
- ▶ General Branch Offices – Citizen Services Division

When National Health Insurance members aged 35 to 74 and individuals enrolled in the Medical Care System for the Elderly undergo a comprehensive medical checkup (“ningen doc”), or when National Health Insurance members aged 40 to 74 undergo a brain checkup (“no doc”), a subsidy of up to ¥20,000 is provided.

Medical Care System for the Elderly

- ▶ City Hall, Main Office – National Health Insurance and Medical Care Division
- ▶ General Branch Offices – Citizen Services Division

Individuals aged 75 and older, as well as individuals aged 65 and older who have been certified as having certain disabilities, are enrolled in the Medical Care System for the Elderly.

National Health Insurance Benefits are provided in the following cases

- ▶ City Hall, Main Office – National Health Insurance and Medical Care Division
- ▶ General Branch Offices – Citizen Services Division

When a person insured through the National Health Insurance receives medical treatment due to illness or injury, a portion of the cost is covered by insurance.

■ Medical Care Expenses Reimbursement

If an insured individual receives medical treatment without presenting the National Health Insurance card or related documents, they may apply later by submitting the hospital receipt and other required documents, and the reimbursable portion will be paid at a later date.

■ High-Cost Medical Expense Reimbursement

If you pay a high co-payment (out-of-pocket expense) that exceeds the prescribed limit, you may apply to receive reimbursement for the amount exceeding that limit at a later date. In addition, if you have difficulty making the payment, a loan program is available.

■ Childbirth Allowance and Funeral Expense Benefits

When a child is born or an insured person passes away, a benefit is paid upon application. In addition, a loan program is available for the Childbirth Allowance.

■ Traffic Accidents and the National Health Insurance

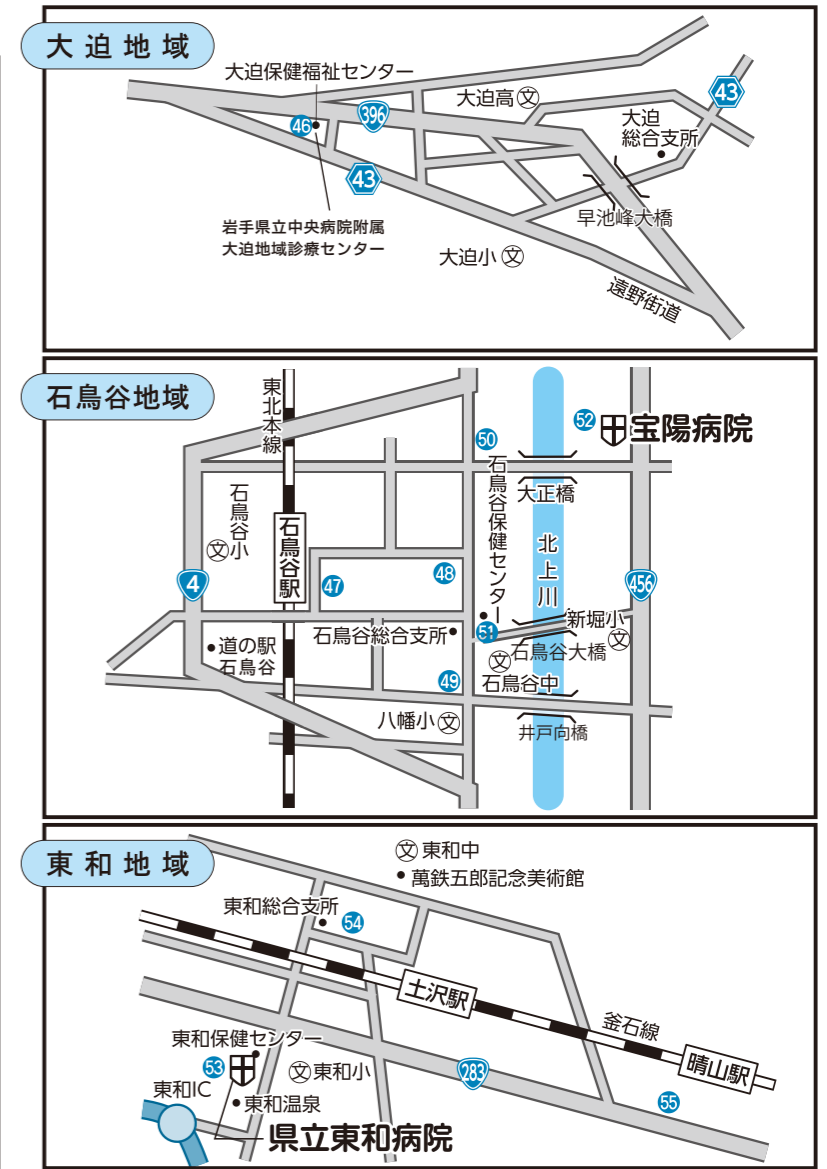
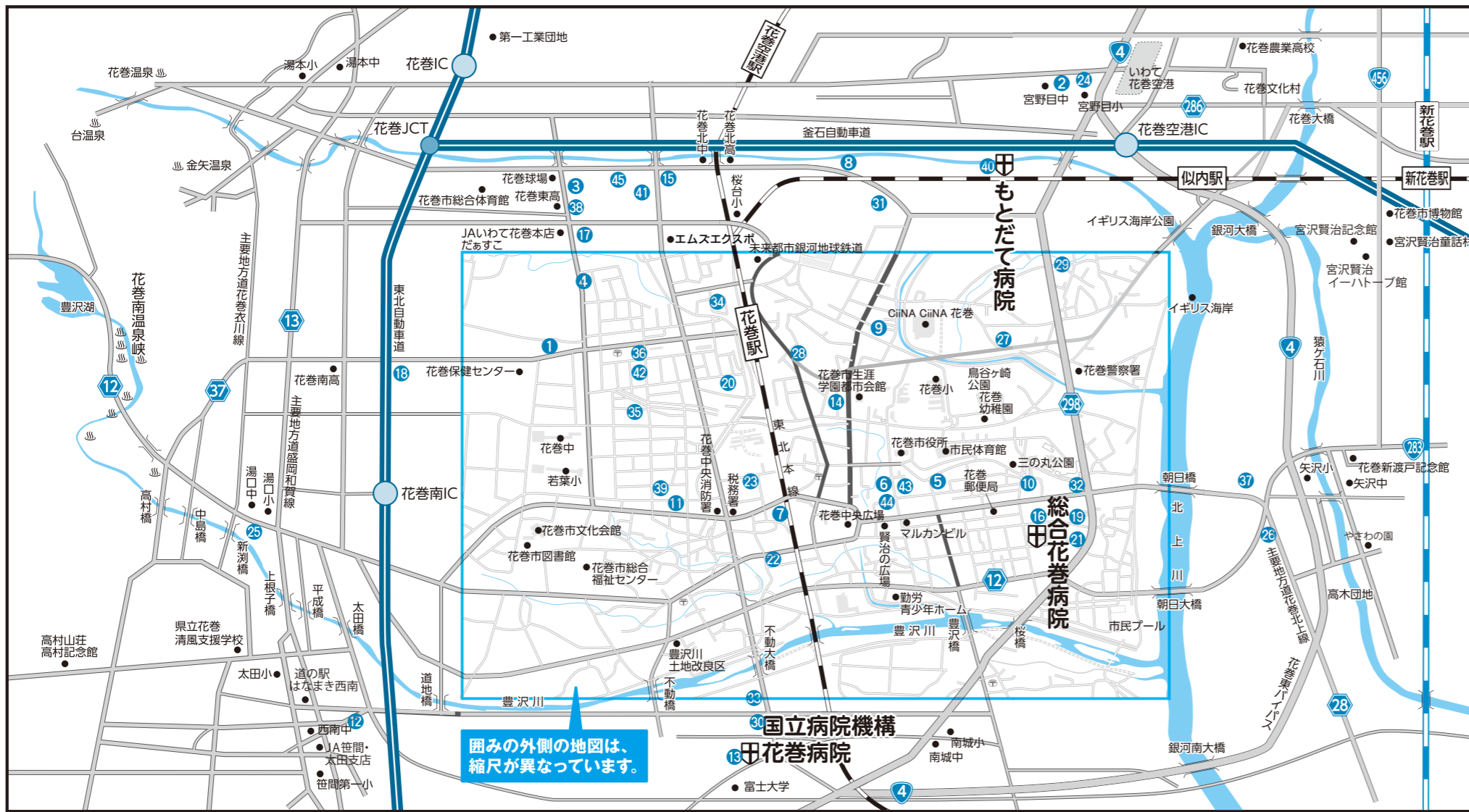
In principle, medical expenses resulting from a traffic accident are covered by the at-fault party as compensation for damages. If you wish to use health insurance, you are required to submit a notification. The city will seek reimbursement from the at-fault party for the amount of insurance benefits it has paid on behalf of the injured person.

National Pension System

- ▶ City Hall, Main Office – National Health Insurance and Medical Care Division
- ▶ General Branch Offices – Citizen Services Division

All individuals aged 20 to under 60 who reside in Japan are required to enroll in the National Pension system. Individuals aged 60 and older, or those residing overseas, may be eligible for voluntary enrollment in certain cases. Procedures are required for enrollment, changes in status, and applications for premium exemptions. Since the office where you must submit your notification and the required documents vary depending on the type of procedure, please contact the office in advance for details.

Hanamaki Medical Services Map



EM : Designated Emergency Hospital **SUN** : Pediatrics Open on Sundays *For weekend and holiday on-duty doctors, please refer to the Public Relations Magazine or the city homepage

Number	Facility	Address	Phone Number	Specialties
[Hanamaki Area (Central & Western Districts)]				
1	Makita Internal Medicine Heart Clinic	2-11-8 Nishiodori	23-0211	IM / RESP-IM / CARD-IM / VASC-IM
2	Saito Orthopedic Clinic	6-167-1 Nishimiyano	29-6010	ORTH / REHAB / RHEUM / ANES
3	Hoshigaoka Ouchi Orthopedic Clinic	1-20-11 Hoshigaoka	41-3301	ORTH / RHEUM / REHAB
4	Obara Clinic	2-22-15 Nishiodori	22-3833	IM / URO / DIAL
5	Obara Internal Medicine & Gastroenterology Clinic	5-8 Nakamachi	41-3669	IM / GI-IM
6	Kajo Cardiology Clinic	12-11 Kajomachi	21-3118	IM / CARD
7	Kawashima Clinic	12-5 Kajimachi	23-5641	PED / IM
8	Kikuchi Internal Medicine Clinic	83-3 Asazawa	22-5900	RESP / ALL / CARD / IM
9	Kudo Clinic	2-27 Hitoichi	23-2715	OB-GYN
10	KUBO Clinic	1-69 Otayacho	21-1103	GYN
11	Kumagai Internal Medicine & Gastroenterology Clinic	3-1-7 Wakabacho	22-1234	IM / RESP / GAST / CARD
12	Kei Life Clinic	51-221 Ota	39-1133	IM / REHAB
13	National Hospital Organization Hanamaki Hospital	500 Suwa	24-0511	PSY / IM / NEU / PED / ORTH / REHAB / DENT <small>(General outpatient services are limited to psychiatry only)</small>
14	Kosegawa Dermatology Clinic	1-16-28 Odori	41-2100	DERM
15	Saiki Orthopedic Surgical Clinic	2-16-8 Hoshigaoka	22-5120	ORTH / PLAS / REHAB
16	Hanamaki General Hospital	4-56 Otayacho	23-3311	EM IM / CARD / RESP / GI-IM / NEURO-IM / SURG / ORTH / URO / ENT / GYN / REHAB / RAD / ANES
17	Sasaki Eye Clinic	2-13-4 Sakuradai	22-1144	OPH

Number	Facility	Address	Phone Number	Specialties
18	Sasaki Clinic	836 Nakakitamanchome	22-4116	SURG / PROCT / GAST / IM / ANES / PAIN
19	Sato Orthopedic Clinic	4-27 Otayacho	21-2200	ORTH / RHEUM / REHAB
20	Yoshida Orthopedic Clinic	1-5-11 Nishi Odori	22-2151	ORTH / RHEUM / REHAB
21	Sato Internal Medicine Clinic	4-28 Otayacho	21-1511	IM / GI-IM / GAST-IM
22	Ohira Cardiology & Internal Medicine Clinic	7-12 Kajimachi	23-5015	CARD-IM / IM
23	Shirai Ophthalmology Clinic	6-3 Zaimokucho	24-2003	OPH
24	Sugawara Surgical & Internal Medicine Clinic	6-440-1 Nimaibashi	26-5666	SURG / IM / RESP / GI / ORTH / DERM / REHAB / ANES / ALL
25	Suda Internal Medicine Clinic	46-4 Enmanji Aza Shimonakano	38-1121	IM / CARD-IM / RESP-IM / REHAB
26	Takakioka Clinic	18-61-2 Takaki	22-0103	SURG / IM / GI / CARD / CV-SURG / PROCT
27	Takayama Orthopedic Clinic	55-10 Shimokobunato	23-5757	ORTH / RHEUM
28	Takino Internal Medicine & Cardiology Clinic	1-10-30 Odori	21-4511	IM / RESP-IM / CARD-IM
29	Chiba Eye Clinic	134-1 Kamikobunato	41-3755	OPH
30	Chiba Psychosomatic Medicine Clinic	2-1-16 Suwacho	22-1322	PSY-IM / PSY / NEU-IM / IM
31	Terui Internal Medicine & Gastroenterology Clinic	3-5-8 Yokkamachi	23-6100	IM / RESP / GI / CARD
32	Tomitsuka Neurosurgical Clinic	1-41 Otayacho	23-2100	NSURG / NEU-IM / REHAB / IM / SURG
33	Nakadate Internal Medicine Clinic	2-1-4 Fudocho	41-1515	IM / GI
34	Nishiodori Otorhinolaryngology Clinic	1-30-9 Nishiodori	21-1133	ENT
35	Hajime Children's Clinic	1-2-33 Wakabacho	22-0822	PED / ALL

Number	Facility	Address	Phone Number	Specialties
36	Hanamaki Chuo Ophthalmology Clinic	2-1-10 Nishiodori	41-2700	OPH
37	Fujimaki Gastroenterology & Internal Medicine Clinic	15-16-1 Takaki	23-0051	GAST-IM / IM
38	Hoshigaoka Segawa Dermatology Clinic	1-8-14 Hoshigaoka	23-3858	DERM
39	Miura Clinic	2-5-21 Wakabacho	23-2711	ORTH / PLAS / DERM
40	Motodate Hospital	13-1-1 Higashimiyano	23-5131	PSY / PSY-IM / IM
41	Yuki Clinic	2-26-1 Hoshigaoka	23-3627	IM / NEU-IM / PSY-IM / ALL
42	Yukawa Neurosurgical Clinic	2-2-10 Nishiodori	24-2960	NSURG / NEU-IM / REHAB / SURG
43	Ginga Clinic	12-11 Kajomachi	22-6000	PSY-IM / IM / PSY
44	Kodomo Mirai Clinic	12-14 Kajomachi	29-5666	PED
45	Matsuzono Clinic of Internal Medicine & Cardiology in Hanamaki	1-12-48 Matsuzonocho	29-6567	IM / CARD-IM

Number	Facility	Address	Phone Number	Specialties
[Ohasama Area]				
46	Iwate Prefectural Ohasama Regional Medical Center	13-20-1 Ohasama, Ohasama-machi	48-2211	IM / SURG Hypertension Outpatient Clinic
[Ishidoriya Area]				
47	Ishidoriya Ekimae Clinic	7-209-2 Kochi, Ishidoriya-cho	46-2621	IM / SURG / ORTH / PED
48	Ishidoriya Ophthalmology Clinic	6-1 Kochi, Ishidoriya-cho	45-6110	OPH
49	Kaneko Orthopedic Clinic	3-76-5 Hachiman, Ishidoriya-cho	46-2233	ORTH / SURG / RHEUM / REHAB
50	Sato Gastroenterology & Internal Medicine Clinic	16-9-5 Kochi, Ishidoriya-cho	45-5111	GI / IM
51	Hanamaki City Ishidoriya Medical Center	5-47-2 Hachiman, Ishidoriya-cho	45-3111	IM / SURG / RESP-IM / ORTH / DERM / RHEUM / NSURG / REHAB
52	Hoyo Hospital	15-23 Niibori, Ishidoriya-cho	45-6500	IM / SURG / ORTH / DERM / PED / OPH / URO / REHAB
[Towa Area]				
53	Iwate Prefectural Towa Hospital	6-75-1 Ahyo, Towa-cho	42-2211	EM IM / GI-IM / SURG / REHAB
54	Orikasa Internal Medicine Clinic	8-332 Tsuchiawa, Towa-cho	42-2515	IM / PED / REHAB
55	Haruyama Clinic	8-27 Higashi-Haruyama, Towa-cho	44-2325	IM

Specialty Legend
 IM...Internal Medicine RESP...Respiratory Medicine RESP-IM...Respiratory Internal Medicine GI...Gastroenterology
 GI-IM...Gastroenterology Internal Medicine CARD...Cardiology CARD-IM...Cardiovascular Internal Medicine PED...Pediatrics PSY...Psychiatry
 NEU...Neurology NEU-IM...Neurology Internal Medicine ALL...Allergy RHEUM...Rheumatology SURG...Surgery ORTH...Orthopedic Surgery
 PLAS...Plastic Surgery NSURG...Neurosurgery NEURO-IM...Neurology Internal Medicine OB-GYN...Obstetrics & Gynecology GYN...Gynecology
 OPH...Ophthalmology ENT...Otolaryngologist DERM...Dermatology URO...Urology PROCT...Proctology REHAB...Rehabilitation RAD...Radiology
 ANES...Anesthesiology GAST...Gastroenterology GAST-IM...Gastroenterology Internal Medicine PSY-IM...Psychosomatic Medicine
 VASC-IM...Vascular Internal Medicine DENT...Dentistry DIAL...Dialysis CV-SURG...Cardiovascular Surgery PAIN...Pain Clinic

*For information regarding consultation hours and related matters, please contact the medical institution directly.

*The medical specialties are listed in the order of the department names that each medical institution has officially filed with the Tohoku Regional Bureau of Health and Welfare.